

## Stark County Job & Family Services

### Division of Human Services

221 3rd St. SE, Canton, OH 44702  
Cash, food, & medical assistance applications  
Customer service: 1-844-640-OHIO (6446)  
Child Care: 330-452-4661

### Division of Children Services

402 2nd St. SE, Canton, OH 44702  
Report child abuse and neglect: 330-455-KIDS  
Foster care and adoption: 330-451-8789

### Division of Child Support

221 3rd St. SE, Canton, OH 44702  
Customer service: 330-451-8930  
Payment information: [JFS.ohio.gov/ocs](https://jfs.ohio.gov/ocs)

### Executive Offices

221 3rd St. SE, Canton, OH 44702  
Customer service: 330-452-4661

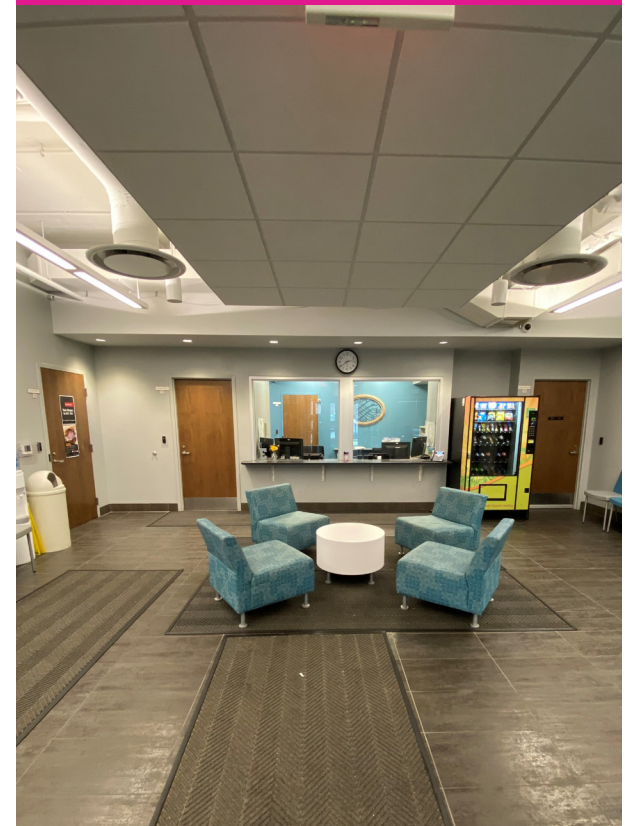
Visit our website at  
**StarkJFS.org**



## Family Team Meetings

Bringing Everyone Together

*Division of Children Services*



**Stark County Job & Family Services**  
402 2nd St SE Canton, OH 44702  
Phone: 330-451-8033  
[StarkJFS.org](https://StarkJFS.org)

## What are Family Team Meetings?

Family Team Meetings (FTMs) are meetings that are held in order to engage families and to include them in the decision-making process. FTMs involve the family, your support system, service providers, and agency staff. You are encouraged to invite family members, close friends, neighbors, church members, or any other individuals you consider as part of your support system. Caregivers and Guardians Ad Litem (GALs) may also be present at the meetings.

Children Services staff, at the FTM, will meet with you to learn more about your family, your strengths, the concerns, and how we can work with you to meet established goals.

Additional meetings will be scheduled to review your case plan progress and any barriers that may exist. These meetings occur at least every 90 days. While meetings are conducted in person, we can accommodate meetings via telephone when necessary.

## What is your role in the FTM Process?

As a member of the team, you are asked to:

- Feel comfortable asking questions/suggesting solutions—your involvement matters
- Participate in the case planning process which includes safety, stability, and permanency for your child(ren)
- Be open to sharing and listening to concerns others may have
- Be open and honest in addressing problems your family faces such as domestic violence, substance use, and mental health issues
- Help determine and/or identify creative alternatives for your family
- Attend all meetings as scheduled and communicate to staff if there are barriers to attending the meetings (childcare, transportation, etc.)
- Contact your worker or FTM facilitator as soon as possible if you need to re-schedule a meeting to best accommodate your schedule

## Why do Family Team Meetings Work?

Family Team meetings work because they:

- Focus on the care, protection, and permanency of children
- Allow for shared decision making
- Value the culture of family and focus on building upon family strengths
- Develop action plans to meet the needs of the family
- Hold participants accountable for plan follow-through
- Provide all participants with information about the agency and court process

## Agency Hours and Parking

FTMs are conducted in the in the Cornerstone building, 402 2nd St SE Canton, Ohio. It is conveniently located across from the SARTA bus station.

The agency hours are Monday through Friday, 8:00 a.m. to 4:30 p.m. FTMs can occur outside of agency hours in order to accommodate parent\caregiver's work schedule.

Parents are responsible for their own transportation. There is limited parking in the agency's lot and on-street, metered parking.

